Standard	Guidance	QAResult&Notes	
Behavior Support Provider:	Provider #:		
Consumer for BSP:	Implementation Date: BSP October 2013 (previous plan October 2012)		
Local Provider Agency:	Service Coordinator:		
QA Reviewer: Martin Ivancic, PhD, BCBA-D			
R.M. Schell, PhD, BCBA-D	Date of on On-Site Review: 6/20/14		
1 Behavior Support Services may only be provided by those who have met and continue to meet specified criteria as indicated by approval as a provider of Behavior Support Services under the Medicaid waiver.	The individual provider's name is on the current DDSN list of approved providers of Behavior Support Services. This is administratively reviewed. 100 or 0 points	100 pts	
2 Providers of Behavior Support Services must satisfy specified continuing education requirements.	Evidence of sufficient CEU's (i.e., minimum of 20 during the 2-year approval period) approved by the Behavior Analyst Certification Board has been provided. This is administratively reviewed. 100 or 0 points.	100 pts	
 As part of the foundation for behavior support plan development, indirect assessment must be conducted by the provider that includes: a) Record review of DDSN Support Plan and, if they exist, existing behavior support plan and supervision plan. b) Interview using the Functional Assessment Interview Form (O'Neill, et al.,1997) or another empirically validated functional assessment instrument – such as the QABF (Questions About Behavioral Function, Matson &Vollmer, 1995)-with two or more people who spend the most time with the consumer (can include the consumer). Must be completed within 30days of referral/authorization and include (or be supplemented by additional assessment documentation which includes) the following:	 Written information in the BSP and/or assessment file indicates that each component of the assessment was conducted. a) Does the Support Plan reflect the need for behavior support services? 15 points b) A completed Functional Assessment Interview form or other empirically validated functional assessment instrument (and, if necessary, supplemental assessment documentation) containing the 10 items in 3-b must be in the file. If the QABF (or other empirically validated functional assessment interview tool) is used there must be information provided in the assessment results (via a note) that specifies where in the behavior support file informationon each component of 3b (1–10) is located. 50 points (5 points each for b1–10) 	3.a) 15pts (p. 8 Support Plan 1/16/14) (one hour BSS per month) 3.b) 1. 5 pts BSP p. 2 3.b) 2. 5 pts BSP p. 1	

	Standard	Guidance	QAResult&Notes
	the behavior		
	3. Listing of possible antecedents that predict the		3.b)3. 5 pts BSP p. 5
	occurrence and/or non-occurrence of the		
	behavior		3.b)4. 5 pts BSP p. 5
	4. Listing of possible consequences (access,		21\5 5 m/s DCD mm 2 /4
	escape/avoid, automatic) that maintain the		3.b)5. 5 pts BSP pp. 3-4
	problem behavior		2 h)6 5 ptc DSD pp. 5 6
	5. Record of information on the efficiency of the		3.b)6. 5 pts BSP pp. 5-6
	problem behavior		3.b)7. 5 pts BSP p. 6
	6. List of functional alternatives the person		3.0)7. 3 pts B SF p. 0
	currently demonstrates		3.b)8. 5 pts BSP pp. 4-5/6-7
	7. Description of the person's communication		5.0)0. 5 pts BST pp. 4 5/0 /
	skills		3.b)9. 5 pts BSP p. 4
	8. Description of what to do and what to avoid in		r vyy v z P v v v P v
	teaching		3.b)10. 5 pts BSP p. 2
	9. Listing of what the person likes (potential reinforcers)		
	10. Listing of the history of the problem		
	behavior(s), previous interventions, and		3.c)
	effectiveness of those efforts		Setting Events: 5 pts BSP p. 2
	cricetiveness of those errorts		Antecedents: 10 pts BSP p.4
			Behavior: 10 pts BSP p. 4
	c) Development of summary statements based on the		Consequences: 10 pts BSP p. 4
	Functional Assessment Interview (contains	c) These must be specified in the functional assessment	
	information on setting events, antecedents, problem	document and kept in the file.	Total Points Standard 3: 100/100
	behavior, and consequences)	35 points. Setting events= 5points; Antecedents=10	
	condition, and consequences,	points, Behavior=10 points, Consequences=10points	
4	D' (A (1) 1 (1) (1) (1)	SeeAppendixB.	2.50 . DGD . 2
4	Direct Assessment must be conducted by the provider to	A summary must be included in the functional assessment (document) that includes the relative frequency of specific	3. 50 pts BSP p. 2
	verify the indirect assessment information.	antecedents and consequences for individual problem	(21 5 hrs aver 17 assisses
	This includes:	behaviors. This can be either a table or narrative format. 50	(21.5 hrs over 17 sessions across several years)
	Observational data collection forms and/or	points	actoss several years)
	observational summaries that represent two or more	Pomis	
	sessions using A-B-C recording indirect observation	The functional assessment is a document that can be separate	
	for a minimum of: (1) 3or more total hours or (2) 20	from the BSP (conclusions referenced in the BSP) or included	
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Standard	Guidance	QAResult&Notes
Occurrences of the target behavior(s). If no problem behavior is observed, observational information must be summarized to describe contexts that support the non-occurrence of target behavior. If observational data do not verify the indirect assessment information, then the summary statements must be revised to correspond to the direct assessment data.	In the BSP. In either case, the entire functional assessment document must be available for review. Standards 3 and 4 constitute the required content of the functional assessment document. If during the provider's observations no target behaviors are observed, the provider must either include summarized A-B-C data from staff observations or conduct additional observations that do include occurrences of the target behavior(s). 50points	N/A = 50 points Total Points Standard 4: 100/100
a) Description of the consumer: 1) Name, age, gender, residential setting, 2) Diagnoses (medical and psychiatric), 3) Intellectual and adaptive functioning, 4) Medications (medical and psychiatric), 5) Health concerns, 6) Mobility status, 7) Communication skills, 8) Daily living skills, 9) Typical activities and environments, 10) Supervision levels, 11) Preferred activities, items, and people, and 12) Non-preferred activities, items, and people. b) LocationswhereBSPwillbeimplementedandidenti ficationofprogramimplementers. c) DescriptionofProblemBehaviorsandReplacemen tBehaviorsaredefinedintermsthatareobservable, measurable, andonwhichtwoindependentobserve rscanagree.	 a) The BSP should include brief, specific descriptions of each item and how they relate, or don't relate, to issues of behavior support. 6 points (1/2 point each) b) Specified in BSP 6points c) Definitions of problem behaviors and replacement behaviors meet criteria as shown in Appendix C. 15 points 	5.a) 15 pts BSP p. 2 5.a) 25 pts BSP p. 2 5.a) 35 pts BSP p. 2 5.a) 45 pts BSP p. 2 5.a) 55 pts BSP p. 2 5.a) 65 pts BSP p. 2 5.a) 75 pts BSP p. 2 5.a) 85 pts BSP p. 2 5.a) 85 pts BSP p. 2 5.a) 9. 0 pts 5.a) 10. 0 pts 5.a) 115 pts BSP p. 7 5.a) 125 pts BSP pp. 1 and 7 5.b) 6 pts BSP p. 2

Standard	Guidance	QAResult&Notes
d) Summary of direct assessment results.	d) Summary statements per problem behavior based on A-B-C data must be included in the BSP. These statements provide the hypotheses about the context and/or maintaining function of the behavior. They include the likely antecedent, behavior, and consequence information. <i>15points</i>	5.d) 15 pts BSP p. 4 and ABC data at site visit
	See example in Appendix B. Reliability coefficients (while not required) would be appropriate here.	
e) Objectives for each problem behavior,	appropriate nere.	
including: 1) Person's name,	e) See examples in Appendix D 10 points	5.e) 1. 2.5 pts BSP pp. 4 and 6
2) Measurable and observable way to describe behavior,3) Conditions under which the		5.e) 2. 2.5 pts BSP pp. 4 and 6
Behavior occurs or should occur, and 4) Criteria for completion		5.e) 3. 2.5 pts BSP pp. 4 and 6
(performance and time).		5.e) 4. 2.5 pts BSP pp. 4 and 6
f) Competing Behavior Model for each class of problem behavior that includes function of problem behavior and replacement behavior based on direct assessment	f) See Appendix E (Competing Behavior Model, adapted from O'Neill, et al., p.82) 10points	5.f) 10 pts BSP pp. 4 and 6 No model, but a 1-to1 correspondence between target and replacement behaviors
g) Objectives for each replacement behavior,		5.g) 1. 5 pts BSP pp. 4 and 6
including: 1) Consumer's name,	g) See examples in Appendix D 20points	5.g) 2. 5 pts BSP pp. 4 and 6
Measurable and observable way to describe behavior,		5.g) 3. 5 pts BSP pp. 4 and 6
3) Conditions under which the behavior occurs or should occur, and		5.g) 4. 2.5 pts BSP pp. 4 and 6
4) Criteria for completion (performance and time).		5.h) 1. 3 pts BSP pp. 5 and 7
h) Support Procedures 1) Setting Event/Antecedent Strategies	1) Antecedents identified in the assessment must be addressed in the intervention (e.g., changing a difficult task). <i>3 points</i>	

	Standard	Guidance	QAResult&Notes
	2) Teaching Strategies	2) Teaching strategies must be consistent with behavioral principles and teach desired/replacement behaviors (e.g., teaching a response to ask for help). <i>3points</i>	5.h) 2. 3 pts pp. 5-6 and 7
	3) Consequence Strategies	3) Reinforcement procedures to increase/maintain appropriate behavior must be included (can be in teaching procedures). Withholding reinforcement for problem behavior may also be specified. 3points	5.h) 3. 3 pts BSP pp. 5 and 7
	4) Crisis Management Strategies	4) Crisis management strategies must include strategies to ensure the safety of the consumer and others. This should include techniques from a competency-based curriculum to prevent and respond to dangerous behavior (e.g., MANDT, PCM, etc.) if such behaviors are exhibited by the consumer. 3 points	5.h) 4. 3 pts BSP pp. 5 and 7
	5) Data Recording Method	5) The data recording method must describe where, when, how and how often behavioral data are to be collected. Must also include: occurrence of problem behavior, occurrence of replacement behavior, and the data recording method (i.e., frequency, duration, latency, or percent of trials). 3 points	5.h) 5. 3 pts Found on data sheet referred to but not described in BSP5.h) 6. 3 pts Found on data sheet
	6) Data Collection Forms	6)The data collection forms must include: consumer name, date(s) of data collection, location of data collection, operational definition for the problem behavior and the replacement behavior, instructions for data collection, an organized format to collect numerical data, and signature or initials of Direct Support Professionals (DSPs)/caregivers who collect data. <i>3points</i>	referred to but not described in BSP Total Points Standard 5: 96.5/100
6	Behavior Support Plan Implementation		6.a) 10 pts based on 9/17/13
	 a) DSP(s)/caregivers responsible for implementing a BSP must be fully trained to: 	a) No guidance needed. 10points	Training Record description of training topics covered.

Standard	Guidance	QAResult&Notes
1) collect behavioral data (see standard #5-h-5 & 6), and 2) implement the BSP procedures		
b) Procedures for training DSP(s)/ caregivers on implementation must include:1) written and verbal instruction, 2) modeling, 3)rehearsal, and 4) trainer feedback.	b) Procedures for training DSP(s) and/or caregivers must be documented in either the BSP, training materials, or training documentation. 30points	6.b) 30 pts Description written on training records from 10/1, 10/4, and 10/19/13
c) Documentation of DSP(s)/caregiver training must accompany the plan and must include:1) consumer name, 2) date of initial training, 3) date of additional DSP(s)/caregivers training,, 4) names and signatures of DSP(s)/caregivers trained, and 5) name of trainer and/or authorized secondary trainer.	c) Documentation of DSP/caregiver training must be present to indicate training prior to the effective date/implementation date of any addendum/amendment to the BSP. Documentation must specify: 1) training on observation and behavioral data collection system and on treatment procedures, and 2) retraining on 1 if needed. See sample in Appendix F. Note: N/A with explanation can be acceptable 30 points	6.c) 30 pts Description written on training records from 10/1, 10/4, and 10/19/13
d) Fidelity procedures completed by the Behavior Support provider must occur quarterly and must document direct observation of DSP(s) and/or caregiver(s) implementing procedures according to the plan. Documentation must include: 1)consumer name, 2) name(s) of DSP(s)/caregiver(s) being observed,3)date, location and time (including duration) of	d) If opportunities to observe (a) antecedent, teaching, or consequence strategies for acceptable behavior,(b) response strategies to problem behavior, or (c) both are infrequent or not observed during a fidelity check, it would be sufficient to observe the DSP(s)/caregiver(s)practicing the BSP procedures by roleplay with the Behavior Support provider acting the part of the consumer. Note: If N/A then explanation is needed	6.d) 30 points. Fidelity check provided at follow-up.
observation, 4) description of procedures observed, 5) directions and/or description for scoring DSP/caregiver performance, 6) signature of observed caregiver(s), and 7)signature of the observer.	If the BSP addresses more than one setting e.g., Day Program, Home, etc.), then the fidelity check should, on a rotating basis, be conducted in each setting addressed by the plan. <i>30points</i> See sample sheet in Appendix G.	Total Points Standard 6: 100/100
7 Progress monitoring must occur at least monthly and	Monitoring is reflected in the monthly progress note.	

	Standard	Guidance	QAResult&Notes
rely on	progress summary notes that include:		Standard 7: Based on progress notes
a)	Graphs that are legible and contain:	a)Graph must be in the file and contain elements in 7a).	& graphs from 3/13 through3/14
	1) Title related to behavior	42 points 7 points each for 7a 1-6	7.a) 1. 7 pts
	measured,		
	2) X-and Y-axis that are scaled and		7.a) 2. 0 pts
	labeled	See sample black & white copy compatible graph in Appendix	
	3) Labeled gridlines	H. A color graph is acceptable as long as the provider makes	7.a) 3. 7 pts
	4) Consecutive and connected data points,	color copies available to all members of the support team.	7.a) 4. 7 pts
	5) Legend for data points (when more than		7.a) 5. 7 pts
	one type is used), and		7.a) 6. 7 pts
	6) Phase lines and labels for changes (i.e.,		7.a) 6. 7 pts
	programmatic, environmental, medical,		
	and/or medication changes)		7.b) 20 pts Visual analysis
1- \	XV 1 1 1 4 (2 1 1 1 1 2 2 6 1	b) The progress note should describe these items related to the	
D)	Visual analysis that includes description of the	desired outcome in the objective.	7.b) 15 pts Discussion/
	level, trend, and variability of each behavior along with discussion related to programmatic,	35 points total. 20 points for description of visual	interpretation
	environmental, medical, and/or medication	analysis; 15 points for discussion/interpretation	
	changes		
c)	Future (planned) implementation must be	c) The progress note should describe these items related to the	
- /	described and include any barriers that need to	desired outcome in the objective.	7.c) 0 pts
	be addressed (e.g., inaccurate implementation,	If this is not applicable to the case reviewed then "N/A" with	Lack of data at home for verbal
	incomplete data collection, etc.), and any changes	explanation is sufficient.	aggression (11/13-1/14)
	that need to be made to the procedures based on	10points	occurred without retraining or team meeting.
	lack of progress or deteriorating performance,		team meeting.
	and		
-			7.d) 13 pts granted, no meeting
d)	If fidelity procedures (see standard#6-d) reveal	d) This would be documented by a dated, titled meeting sign-in	required.
	that the BSP is being properly implemented and	sheet identifying the consumer, the reason(s) for lack of	
	data properly collected, yet no progress is	progress, and the revisions to BSP procedures that are to be implemented and DSP(s)/caregiver(s) to be trained for the	
	observed for the problem behavior, replacement behavior, or desired behavior for 3 consecutive	revision, or justification for no revision.	
	months, then a meeting with the	If this is not applicable to the case reviewed then "N/A" with	
	DSP(s)/caregiver(s), Behavior Support provider,	explanation is sufficient.	
	and others on the support team as	13points	
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Standard	Guidance	QAResult&Notes
appropriate must be conducted to revisit the Functional Assessment and its summary and to determine the benefits of revisiting, modifying or augmenting BSP procedures or enhancing DSP/caregiver training.	Signature sheets must be in the file. Note: If the fidelity procedures reveal that the BSP is not being properly implemented or data are not being properly collected, then re-training of the DSP(s)/caregiver(s)is sufficient, and no team meetings or plan modifications are required.	Total Points Standard 7: 83/100